

Application for return delivery

HOLMER Maschinenbau GmbH
 Logistikzentrum
 Ludwig-Erhard-Str. 2
 84069 Schierling

Date: _____

Name: _____

Customer No.: _____

Request No.: _____

Return policy:

1. Before returning goods, the return delivery application must be completed in full and sent to ersatzteile@holmer-maschinenbau.com. Goods can only be accepted with a valid return delivery authorisation. Without authorisation, the goods will be returned at the sender's expense.
2. We charge a restocking fee of at least 30% of the net value of the goods, plus legal VAT, but at least a flat rate of 20€ net.
3. If a return delivery approval has been issued, the goods must be returned to the above address within 14 days (with the return delivery approval enclosed).
4. In case of electrical equipment, we charge a restocking fee of at least 40% of the net value of the goods plus legal VAT (due to technical inspection).
5. All transport costs shall be borne by the applicant in principle. Customs formalities must be taken care of by the applicant.
6. The following parts are generally excluded from return:
 Spare parts with a net list price below 30,-€, parts dismantled from machines or equipment, hydraulic lines and hoses, all rubber parts, batteries, paints, oils, greases, adhesives and sealants, cable sets, coolers, insulations, stickers, O-rings and parts specially manufactured on customer request.

	To be filled by the applicant				To be filled by HOLMER	
	Part No.	Description	Quantity	Delivery Note No.	Approved	Notes / Credit amount
1						
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Request No.: _____

	to be filled by the applicant				to be filled by HOLMER	
	Part No.	Description	Quantity	Delivery Note No.	Approvedt	Notes / Credit amount
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